

Letter to The Sydney Morning Herald Published Monday 3<sup>rd</sup> March 2008

Dear Sirs,

Congratulations on an excellent editorial regarding the consequences to patients if the medical fraternity is allowed to continue without a reasonable quality system in place. (SMH Friday Feb 29 page 12). At a recent seminar in Melbourne, Dr David Ben-Tovin of the Flinders Medical School claimed that all Doctors considered themselves to be geniuses since the entry to University to study medicine requires a score of 99% plus in the HSC. Does this score measure common sense? Probably not. How is it that simple non geniuses like scientists and engineers can put a man in space and walk on the moon? The medical profession needs to look at why Honda and Toyota can make such wonderful machines and adopt these Deming based systems in the Healthcare profession, otherwise who would be game enough to have elective surgery in NSW or perhaps anywhere in Australia?.

Dr John Blakemore,  
Rushcutters Bay NSW 2011 Ph 0414 970 758 9357 3363