

Keynote Speech  
Thursday January 9<sup>th</sup> 2014

## **The Future of Industrial Engineering in Business.....Speed, Innovation and Creativity**

*4<sup>th</sup> International Conference  
Industrial Engineering and Operations Management*

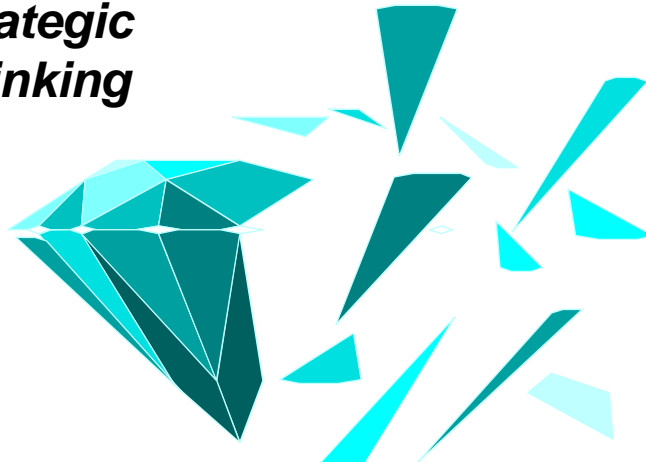
*Dr. John Blakemore  
CEO and Principal Consultant  
Blakemore Consulting International*

## **Industrial Engineering the Heart and Soul of Progress**

The industrial revolution began with the spinning jenny and the steam engine and this led to free trade and an exponential growth in productivity, standards of living and improved health and wellbeing

We are ready for the next wave but it requires strategic thinking and improved human relationships

## ***Strategic Thinking***

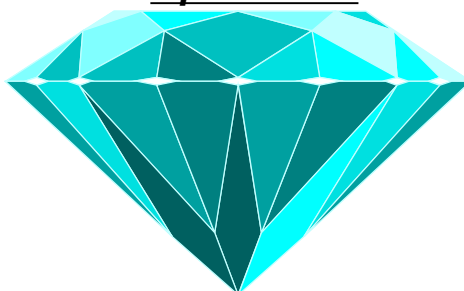


- is not rearranging the deck chairs on the Titanic.
- is intuitive, visionary, requiring a leap into the unknown.
- Requires leadership, focus, positive thinking, process knowledge, creativity, continuous improvement

## ***The New Business Approach Real Time Data***

**Strategic Thinking.....**

**Operational Management (Strategic &  
Operational)**



## ***Logic and Imagination***

- ***“Logic takes you from A to B, imagination takes you anywhere”***
- ***“Ask not what your country can do for you, ask what you can do for your country”***
- ***“I have a dream”***
- ***“I have nothing to offer but blood toil tears and sweat”***
- ***“I believe this nation should commit itself, before the decade is out, to landing a man on the moon and returning him safely to earth”***

## **Honda's ASIMO**



## **Eratosthenes born 276 BC**

Measured the circumference of the earth  
at approx 40,000 km with a stick!

## **Cycle Time Reduction, 2.4%, Profit up 80%**

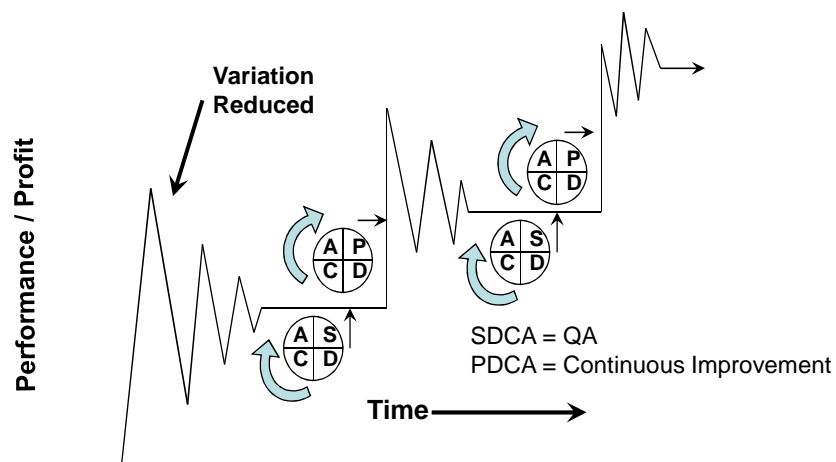
### Power of Cycle Time Reduction

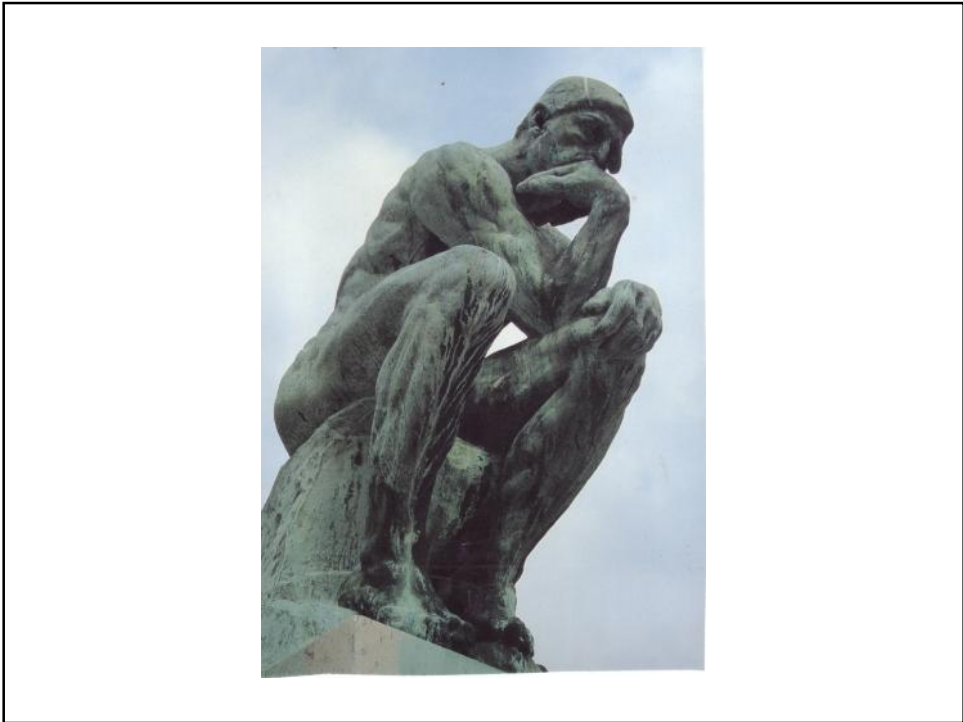
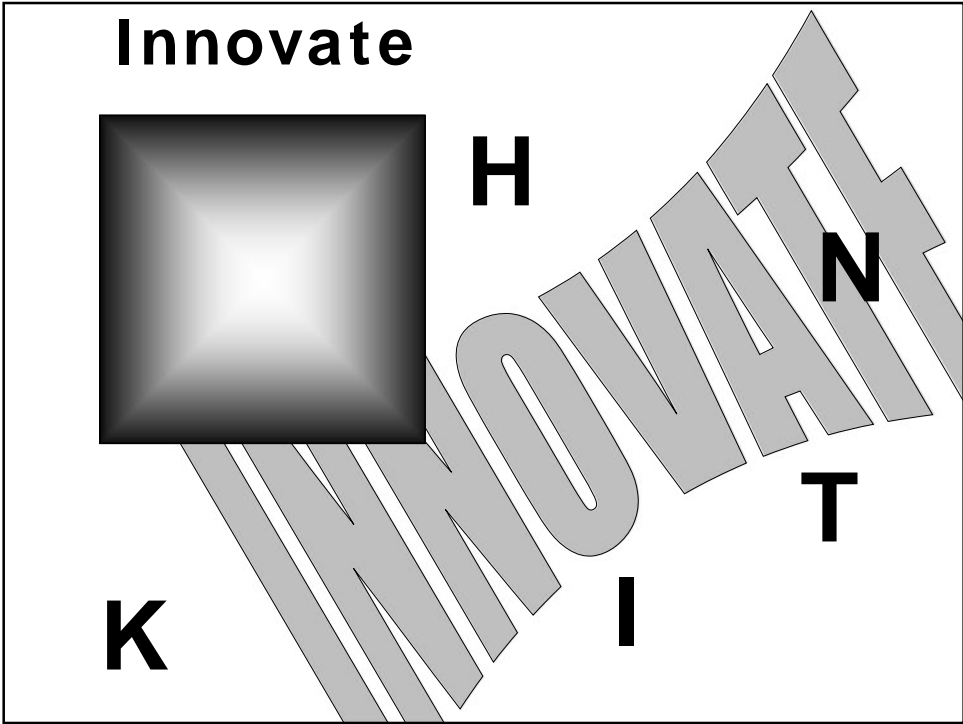
Sales	100	106
Raw materials	40	42
Labour	20	20
GM	40	44
Exp	35	35
NPBT	5	9
Cycle Time days	42	
New CT	41	41
Prod Inc		2
Sales Factor		3

## The Limitations are Human

- “the idea is there locked inside, all I have to do is remove the excess Stone.....Michelangelo
- “Computers in the future will weigh no more than 1.5tonnes”....Popular Mechanics 1949
- “it is impossible for anything heavier than air to fly”...The Royal Society London 1895
- “640k should be enough”....Bill Gates 1981
- “I think there will be world market for 5 computers” ....
- Tomas Watson CEO IBM 1943

## Profit from Innovation







### 3 D Printing Titanium Horse Shoes Custom built on the spot at the Race Track



### *Japan R&D Product and Process*

Comparison of Research Expenditures Between G8 Countries

Rank	Country	% of GDP	Research expenditures (100M USD)	FY
1	<b>Japan</b>	3.67	1,626	2011
2	United States	2.90	4,016	2009
3	Germany	2.82	863	2010
4	France	2.25	500	2010
5	United Kingdom	1.76	391	2010
6	Canada	1.74	243	2011
7	Italy	1.26	243	2010
8	Russian Federation	1.16	328	2010



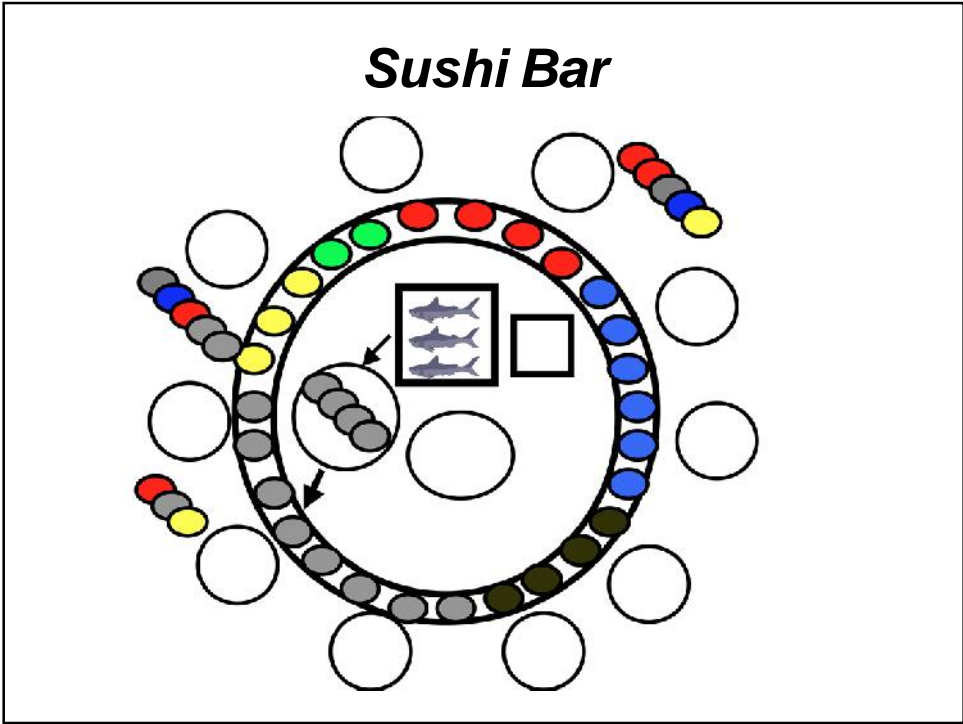
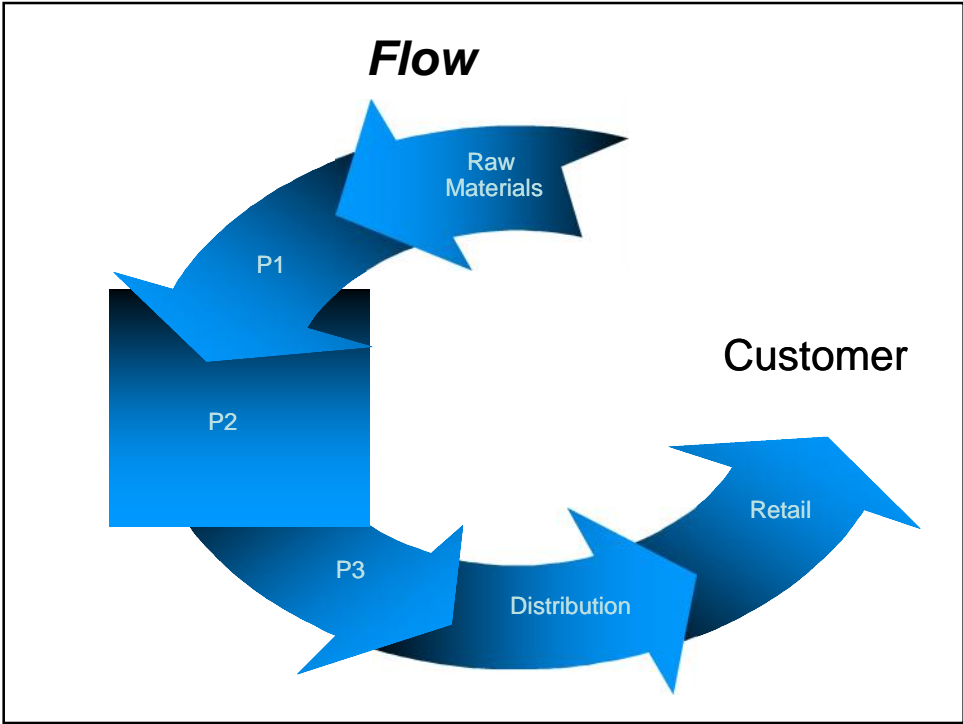
## **Demand = Supply**

1. Match production rate to sales rate
2. Ideally (Production Rate/ Sales Rate) = 1
3. Sometimes called Takt Time
4. Work in Process(WIP) inventory minimised.
5. No overproduction Productivity maximised.
6. Low Finished goods inventory
7. Low Raw Materials Inventory
8. Focus on Quality, Delivery on Time,
9. Aim to match production lead time and customer expected Lead Time (LP = LE )
10. Continuously reduce cycle time

## ***The Basic Manufacturing Equation***

Aim for  $P = D$  at 100%  
On Time Deliveries At the  
Correct Quality Level  
with VELOCITY

P = Production Lead Time  
D = Acceptable Demand Lead Time  
If  $P > D$  then MTS at EPR  
If  $P < D$  then MTO no stock



## **26 Rules for Velocity and 22 Ideas for Creativity**

Creativity can be innate but it can be taught

Velocity in Business is the result of the continuous elimination of Non value added steps in the process and system

## **26 Rules for Velocity**

People (1 to 3)

Integration (4 to 9)

Planning (10 to 16)

Operations (17 to 26)

## ***Value Added***

### **PROCESS PARTS (6)**

1	2	3	4	5	6
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- 1 - Setup(Preparation)**
- 2 - Run(The Value Added Step)**
- 3 - Maintenance (Preventive)**
- 4 - Breakdown(Errors & rework)**
- 5 - Idle(available to run but not utilised)**
- 6 - Cleanup**

**VA = 2,(3)? = Run + Preventive Maintenance**

***Eliminate • Breakdown • Idle • Setup? (Ë SMED)***  
***• Cleanup Ë Concurrent Engineering***

## ***Simulation of Creative Flow Information and Product***

Simulation Results					
		Production	Time	Err/Rew	WIP
1	<b>Traditional Processes</b>	3	9.6	17	18
2	<b>Cellular Proc Interaction</b>	7	7.6	31	30
3	<b>Pull Batch One</b>	14	1.9	4	6
4	<b>Flexible Pull Batch One</b>	22	1	3	6
	<b>Gain Loss Percent</b>	733%	-89%	-82%	-67%

## 22 Creative Ideas to Aid Innovation

1. Define the Objective
  2. Summarize what is known
  3. List and prioritize the parameters
  4. Now think outside the square with the 22 creative ideas
- Win the Americas Cup
  - A large sail area with a small wetted surface and optimum max length when heeling will lead to a faster boat if crew well trained
  - Examine the 12 metre formula
  - Now. How do we create a strategic advantage? ....the winged keel

## *Sailing Boat Innovation*

Stage	Change
• <i>Displacement Hull</i>	• $V = k L$
• <i>Planing Hull</i>	• $V = 2 \times W \text{ plus}$
• <u>Foil Elevation</u>	• $V = 50kn \text{ in } 15 kn \text{ wind,}$ • $V = \text{approx } 3.5 W$
• <i>Next??</i>	• $V = ?$

**1983 Americas Cup 12 Metre Formula**  
**Simple IE Principles led to Australia 2's success..not**  
**just speed but creativity..winged keel**

$$\underline{(LWL+2(G1-G2)-F+\sqrt{SA})} = 12$$

**2.37**

**where:**

- LWL = Length on Waterline (m)**
- G1 = Surface Girth at Beam (m)**
- G2 = Surface Girth Side Extrapolated (m)**
- F = Freeboard (m)**
- SA = Sail Area (sq m)**

**Table 3: Summary of important dimensions determining the speed of Australia II and Liberty**

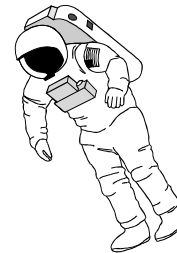
<b>Australia II Liberty Comparison in the 1983 America's Cup</b>				
	Liberty	Australia II	Diff%	Australia II
LOA (m)	19.3	19.6	1.53	Assist in increasing stem rake
LWL (m)	14.0	13.4	4.48	Disadvantage running
Beam (m)	3.6	3.6	0.00	Neutral
Draft (m)	2.7	2.6	3.85	Wing keel extra draft working
Weight (Tonnes)	25.2	23.8	5.87	Lighter
Sail Area (square metres)	167.2	170.0	1.65	More power

# Change is Inevitable



## Liberal Democracies

Year	Liberal Democracies
1790	3
1850	5
1900	14
1919	25
1940	13
1960	36
1975	30
1990	61

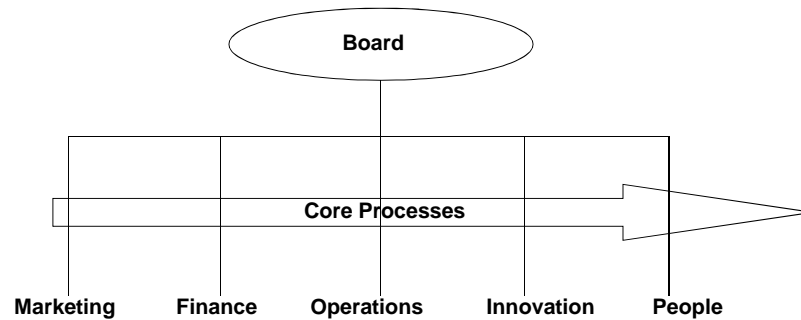


## Major Elements of Change Globalisation of Business

- Free Trade Agreements
- Asian domination
- Technological Explosion
- International Consumerism
- Brain not Labour
- Systematic Networks
- Digital Speed
- Triumph of Fact over Fiction
- Supremacy of Knowledge Based Decision Making
- Team Creativity.....etc→250



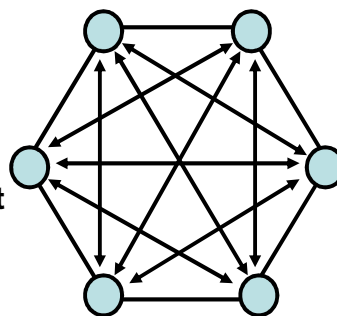
## **Organizations Will need to be More Flexible to be fast**



- ◆ **Functional model is rigid** (The above are examples only)
- ◆ **Process model embraces all functions**

## **The Future ....**

**Competition will be among Networks, Partnerships with flexible, fast but controlled organisations, systems & processes using digital data fast and effectively and as robotically as possible  
Labour inequalities must be removed**





## ***The Future....Strategic Advantage***

*Winning in the Future will be based on:*

- 
- *Knowledge and human skill*
  - *Control and technology*
  - *Logistics capabilities*
  - *Speed*
  - *Strategic Interpretation of Data in Real Time*

*Speed and Creativity*

*Sensorisation and robotics*

**business@the speed of thought.....Bill Gates**

## **Strategic Advantage For Winning!**

**Ability to learn faster than the opposition**

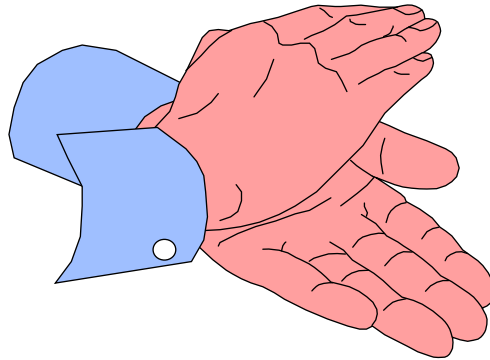
**Tight control of integrated processes will lead to fast generation of opportunities**

***Speed and Innovation***

**Industrial Engineering and Operations Management**



## ***The End***



## ***Acknowledgements***

Blakemore Consulting is very conscious of the importance of the confidentiality we afford to our clients. All results and comments presented here have been supported by the relevant executives and in particular we would like to thank the following clients:

- Dr. Ezzelino Leonardi Tech Director Pirelli Cables
  - Dr Chris Roberts CEO Cochlear
  - Mr. Michael Gerakios MD Albany International
  - Mr. Norris Little President Shaw USA
  - Dr. Bob Blake, Mr Barry Connell, MD Precision Valve Australia
  - Mr. Brendan Dalton Ausindustry Canberra
  - Mr. Gary Lingford GM Geelong Cement
  - Mr. Nick Stump MD Comalco Australia
  - Mr. Don Mathews President SCAHA
  - Mr. Chuck Smith CEO Moore Business Systems
  - Mr Richard Hammond CEO Adelaide Brighton
  - Mr Bob McCallum, CEO Panasonic Australia
  - Ms Judi Zielke GM Dept Innovation Australian Government
  - Honda Australia and Japan
  - Canon Toride Japan
- Blakemore Consulting